

# On-Hold Plus™ 5500 platinum series

For Use With Analog & KSU-less Phone Systems

## CD Autoload on-Hold Audio System

Records audio from any ordinary CD to digital flash memory.



The OHP 5500 adds on-hold audio capability to ordinary single or multi-line phones...for real! For years, what has been the "Holy Grail" of on-hold technology is now an affordable reality for any size business. The OHP 5500 works with virtually all analog and popular KSU-less phones. The 5500 also includes hold music activators that provide "true" hold button activation of your on-hold audio when connected to the handset cord of each phone.



**Integrated Analog Phone Adapter Module -**  
Built-in module allows the unit to provide on-hold audio capability to standard analog and KSU-less phone systems with up to four lines.

## Features

- **Built-In Analog Phone Adapter Module** - Add music-on-hold to conventional analog and KSU-less telephones with up to 4 lines and 50 station sets. Works with all types of phones...even cordless.
- **Digital flash memory** design retains music/message content even during power loss...unit ships with preloaded audio.
- **Integrated CD mechanism** - quickly and easily record high quality audio. CD media is easy and inexpensive to duplicate and distribute.
- **CD Autoload** - drop in a CD with a single track, close the lid, and the unit automatically records the content.
- **Multi-Track Programmable** - drop in a multi-track CD and choose which tracks and in what order to record.
- **LCD Control Panel** - displays program length, time remaining in unit's memory, and unit's status.
- **Built-In Monitor Speaker** - allows user to monitor sound with the flip of a switch.
- **Wall Mountable** - unit can be mounted, played and recorded in a vertical position.
- **HoldTracks Audio CD** - choose new, royalty-free music from a prerecorded audio CD featuring a variety of music styles.
- **Free personalization** - A free professionally voiced, personalized on-hold production is provided to the customer automatically when a product is registered.

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## Specifications

### ■ Sound Quality

High-quality sound output. Utilizes ISD Chipcoder™ technology, chosen for its superior sound quality over typical flash memory-based systems. 8KHz bandwidth provides sound quality comparable to systems with 128Kbps or better sampling rates.

### ■ Input

Built-in audio CD player or external audio-in jack

### ■ Output

8Ω - 4 volts peak to peak  
600Ω - 8 volts peak to peak

### ■ Memory

Built in: 8 minutes non-volatile flash  
Expansion: 16, 24 or 32 minutes

### ■ Messaging

Maximum number of messages: 99, programmable from audio CD

### ■ Connectors

Audio out: Four RJ-11 phone jacks (for connection to Standard analog phone lines) additional: RCA jack  
Audio in: 3.5mm mini jack  
Trigger: 2.5mm mini jack  
Power: 2.5mm power jack

### ■ Switches/Controls

Power on/off  
Monitor speaker on/off  
Volume  
Impedance 8/600Ω  
CD Controls - Record/Preview/Track Search/Track Select

### ■ Power

12VDC @1000mA  
Source 110VAC, 60Hz UL/CSA power pack

### ■ Physical

Size: 11" x 9" x 4.5" (LWD)  
Weight: 4.5 lbs.

### ■ Includes

Digital Player/Recorder  
HoldTracks Audio CD  
Audio Connector Cable  
AC Power Adapter  
2 Cordless Phone Adapters (male)  
2 Cordless Phone Adapters (female)  
2 TEHMAs  
2 Handset cords  
2 Phone Line Cords  
2 "T" Adapters



**Integrated Analog Phone Adapter Module -**  
Built-in module allows the unit to provide on-hold audio capability to standard analog and KSU-less phone systems with up to four lines.

#### LCD Control Panel

Get a complete picture of what's going on... LCD displays program length, time remaining in memory, unit's status and much more.

#### Digital Flash Memory

Stores audio in digital memory and retains it even after a power outage. Built-in 8-minute capacity can be upgraded to 16, 24 or 32 minutes by plugging in additional memory modules. 8kHz bandwidth produces incredible sound quality.

#### Programmable Audio

Select up to 30 different tracks, in any order you desire, to be recorded into the unit's digital memory -- or put in a CD with a single track and the unit records it to memory automatically!

#### CD Autoload System

Insert a CD with a single track and the integrated CD drive automatically loads the audio into flash memory. If the CD has multiple tracks, the user can select specific tracks to record into memory.

#### The TEHMA

TEHMAs (Telephone Extension Hold Music Activators) give your phone extensions true "hold button" activation on-hold audio. (2 modules included, additional modules available separately)

